GP Scorecard 2010/11, [Practice Name]

Overall Band: B (78 out of 114, 68.4%	6)									[Locali	ity]	[Code]
1 Contractual Requirements & Premises	,										•			
. Compliance with GMS Contractual and	A	В	C Not fully	Score	Band	Rank	Previo	us	Locali	ty	PCT		Nation	al
1.1 Statutory Requirements	Fully compliant		compliant	Fully compliant	A	N/A	compliant	=	N/A		41		N/A	
1.2 Business Continuity Plan (BCP)	Approved BCP		No approved BCP	Approved BCP	Α	N/A	N/A		N/A		47		N/A	
1.3 Compliance with GMS minimum premises standards	Fully compliant	<10 changes needed	≥10 changes needed	16	А	=37	N/A		N/A		N/A		N/A	
2 Priority Standards & Services														
	A	B	С	Score	Band	Rank	Previo	us	Locali	ty	PCT		Nation	al
2.1 Electronic Patient Records (EPR)	Using EPR	Working towards EPR	Not using EPR	Using EPR	Α	N/A	N/A		N/A		N/A		N/A	
2.2 Information Governance Toolkit	Submitted, all ≥ level 2	Submitted, not all ≥ level 2	Not submitted	Submitted, not all ≥ level 2	В	N/A	N/A		N/A		N/A		N/A	
2.3 Priority Enhanced Services	≥ 90%	60% to 90%	< 60%	78.6%	В	=19	78.6%	=	74.6%		76.5%		N/A	
2.4 PBC locality agreement	Signed up		Not signed up	Signed up	А	N/A	N/A		N/A		48		N/A	
3 Access														
	A	В	С	Score	Band	Rank	Previo	us	Locali	ty	PCT		Nation	al
3.1 Ease of access to building	≥ National (97.3%)	Top 50% of those below	Bottom 50% of those below	98.2%	А	19	97.8%		96.8%		97.0%	•	97.3%	
3.2 Telephone access 1	≥ National (75.8%)	Top 50% of those below	Bottom 50% of those below	45.0%	с	48	55.7%	•	69.7%	•	75.0%	•	75.8%	•
3.3 GP appointment within 2 days 1	≥ National (79.8%)	Top 50% of those below	Bottom 50% of those below	77.3%	в	40	81.5%	•	83.4%	•	81.9%	•	79.8%	•
3.4 GP appointment 2+ days 1	≥ National (73.4%)	Top 50% of those below	Bottom 50% of those below	69.9%	в	36	52.6%		75.3%	•	74.4%	•	73.4%	•
3.5 Satisfaction with opening hours 1	≥ National (83.6%)	Top 50% of those below	Bottom 50% of those below	77.0%	в	33	77.3%	•	79.7%	•	79.2%	•	83.6%	•
3.6 Ability to see preferred GP 1	≥ National (74.7%)	Top 50% of those below	Bottom 50% of those below	74.1%	в	31	79.0%	•	76.3%	•	78.0%	•	74.7%	•
3.7 Extended hours 1	Providing		Not providing	Providing	A	N/A	N/A		N/A		33		N/A	
							L							
4 Patient Experience											D.O.T		Nation	al
	A	В	С	Score	Band	Rank	Previo	us	Locali	ty	PCT			
4.1 Cleanliness of building	A ≥ National (98.6%)	E Top 50% of those below	Bottom 50% of those below	Score 99.1%	Band A	Rank 32	99.1%	us V	99.2%	ty V	98.6%		98.6%	
4.1 Cleanliness of building 4.2 Helpfulness of reception staff	≥ National (98.6%) ≥ National	Top 50% of	Bottom 50% of those below Bottom 50% of							ty V		▲ ▼		▲ ▼
	≥ National (98.6%)	Top 50% of those below Top 50% of	Bottom 50% of those below	99.1%	A	32	99.1%		99.2%	ty V	98.6%	_	98.6%	 • •
4.2 Helpfulness of reception staff	 ≥ National (98.6%) ≥ National (93%) ≥ National (95.4%) ≥ National 	Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of	Bottom 50% of those below Bottom 50% of those below Bottom 50% of those below Bottom 50% of	99.1% 90.1%	A C	32 41	99.1% 91.1%		99.2% 93.1%	•	98.6% 92.6%	•	98.6% 93.0%	•
4.2 Helpfulness of reception staff 4.3 Experience with doctor	 ≥ National (98.6%) ≥ National (93%) ≥ National (95.4%) ≥ National (97.6%) ≥ ONS cluster 	Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of those below	Bottom 50% of those below Bottom 50% of those below Bottom 50% of those below Bottom 50% of Bottom 50% of	99.1% 90.1% 95.9%	A C A	32 41 20	99.1% 91.1% 96.6%	▼ ▼ ▼	99.2% 93.1% 94.9%	▼ ▼ ▲	98.6% 92.6% 94.6%	▼ ▲	98.6% 93.0% 95.4%	▲ ▼ ▲
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse	 ≥ National (98.6%) ≥ National (93%) ≥ National (95.4%) ≥ National (97.6%) ≥ ONS cluster (12.5%) ≥ National 	Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of those below	Bottom 50% of those below Bottom 50% of those below Bottom 50% of those below Bottom 50% of those below	99.1% 90.1% 95.9% 95.8%	A C A C	32 41 20 40	99.1% 91.1% 96.6% 98.2%	▼ ▼ ▼	99.2% 93.1% 94.9% 96.3%	▼ ▼ ▲ ▼	98.6% 92.6% 94.6% 96.8%	▼ ▲ ▼	98.6% 93.0% 95.4% 97.6%	▲ ▼ ▲
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1	 ≥ National (98.6%) ≥ National (93%) ≥ National (95.4%) ≥ National (97.6%) ≥ ONS cluster (12.5%) 	Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of	Bottom 50% of those below Bottom 50% of	99.1% 90.1% 95.9% 95.8% 8.5%	A C A C B	32 41 20 40 27	99.1% 91.1% 96.6% 98.2% N/A	▼ ▼ ▼	99.2% 93.1% 94.9% 96.3% 8.8%	▼ ▼ ▲ ▼	98.6% 92.6% 94.6% 96.8% 9.5%	▼ ▲ ▼ ▼	98.6% 93.0% 95.4% 97.6% 11.9%	▲ ▼ ▲ ▼
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 QOF	 ≥ National (98.6%) ≥ National (93%) ≥ National (95.4%) ≥ National (97.6%) ≥ ONS cluster (12.5%) ≥ National (90%) 	Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of those below	Bottom 50% of those below Bottom 50% of	99.1% 90.1% 95.9% 95.8% 8.5% 89.1%	A C A C B B B	32 41 20 40 27 33	99.1% 91.1% 96.6% 98.2% N/A 91.3%	▼ ▼ ▼ ▼	99.2% 93.1% 94.9% 96.3% 8.8% 89.5%	▼ ▼ ▲ ▼ ▼	98.6% 92.6% 94.6% 96.8% 9.5% 88.5%	▼ ▲ ▼ ▼	98.6% 93.0% 95.4% 97.6% 11.9% 90.0%	▲ ▼ ▼ ▼
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1	 ≥ National (98.6%) ≥ National (93%) ≥ National (95.4%) ≥ National (97.6%) ≥ ONS cluster (12.5%) ≥ National 	Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of	Bottom 50% of those below Bottom 50% of those below Bottom 50% of those below Bottom 50% of those below Bottom 50% of those below	99.1% 90.1% 95.9% 95.8% 8.5%	A C A C B	32 41 20 40 27	99.1% 91.1% 96.6% 98.2% N/A	▼ ▼ ▼ ▼	99.2% 93.1% 94.9% 96.3% 8.8%	▼ ▼ ▲ ▼ ▼	98.6% 92.6% 94.6% 96.8% 9.5%	▼ ▲ ▼ ▼	98.6% 93.0% 95.4% 97.6% 11.9%	▲ ▼ ▼ ▼
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 OOF Part 1: General	≥ National (98.6%) ≥ National (93%) ≥ National (95.4%) ≥ National (97.6%) ≥ ONS cluster (12.5%) ≥ National (93.7%) ≥ National ≥ National ≥ National ≥ National ≥ National	Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of those below B Top 50% of those below Top 50% of	Bottom 50% of those below Bottom 50% of those below	99.1% 90.1% 95.9% 95.8% 8.5% 89.1% Score	A C A C B B Band	32 41 20 40 27 33 Rank	99.1% 91.1% 96.6% 98.2% N/A 91.3%	V V V V	99.2% 93.1% 94.9% 96.3% 8.8% 89.5% Locali	▼ ▼ ▼ ▼ ▼	98.6% 92.6% 94.6% 96.8% 9.5% 88.5%	▼ ▲ ▼ ▼	98.6% 93.0% 95.4% 97.6% 11.9% 90.0% Nation	▲ ▼ ▼ ▼
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 QOF Part 1: General 5.1 Overall QOF score	≥ National (98.6%) ≥ National (93%) ≥ National (95.4%) > National (97.6%) ≥ ONS cluster (12.5%) ≥ National (90%) A ≥ National (93.7%)	Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of those below Top 50% of those below	Bottom 50% of those below Bottom 50% of those below Bottom 50% of those below Bottom 50% of those below Bottom 50% of those below C Bottom 50% of those below Bottom 50% of those below	99.1% 90.1% 95.9% 95.8% 8.5% 89.1% Score 95.7%	A C A C B B B B and A	32 41 20 40 27 33 Rank 14	99.1% 91.1% 96.6% 98.2% N/A 91.3% Previo	V V V V	99.2% 93.1% 94.9% 96.3% 8.8% 89.5% Locali 87.4%	V V A V V V V	98.6% 92.6% 94.6% 96.8% 9.5% 88.5% PCT 89.3%	V A V A V A A A	98.6% 93.0% 95.4% 97.6% 11.9% 90.0% Nation 93.7%	▲ ▼ ▼ ▼ ▼
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 OOF Part 1: General 5.1 Overall QOF score 2 5.2 Patient Experience domain score	≥ National (98.6%) ≥ National (93%) ≥ National (95.4%) ≥ National (97.6%) ≥ ONS cluster (12.5%) ≥ National (90%) ≥ National (93.7%) ≥ National (97.15%) ≥ National (71.5%) ≥ National	Top 50% of those below B Top 50% of those below	Bottom 50% of those below Bottom 50% of those below	99.1% 90.1% 95.9% 95.8% 8.5% 89.1% Score 95.7% 53.0%	A C A C B B B A C C	32 41 20 40 27 33 8 Rank 14 41	99.1% 91.1% 96.6% 98.2% N/A 91.3% 91.3% 91.3%	V V V US	99.2% 93.1% 94.9% 96.3% 8.8% 89.5% Locali 87.4% 70.5%	V V V V V V V	98.6% 92.6% 94.6% 96.8% 9.5% 88.5% PCT 89.3% 72.0%	 V A V A V 	98.6% 93.0% 95.4% 97.6% 11.9% 90.0% Nation 93.7% 71.5%	A V V V V al
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with ractice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 QOF Part 1: General 5.1 Overall QOF score 5.2 Patient Experience domain score 5.3 Additional Services domain score	2 National (88.6%) 2 National (93%) 2 National (97.6%) 2 National (97.6%) 2 National (97.6%) 2 National (97.6%) 2 National (93.7%) 2 National (93.	Τορ 50% of those below Top 50% of those below	Bottom 50% of those below Bottom 50% of those below	99.1% 90.1% 95.9% 95.8% 8.5% 89.1% Score 95.7% 53.0% 100.0%	A C B B B A C C A	32 41 20 40 27 33 Rank 14 41 =1	99.1% 91.1% 96.6% 98.2% N/A 91.3% 91.3% 91.3% 91.3%	▼ ▼ ▼ ▼ ■ ■	99.2% 93.1% 94.9% 96.3% 8.8% 89.5% Locali 87.4% 70.5% 88.4%	V V V V V V	98.6% 92.6% 94.6% 96.8% 9.5% 88.5% PCT 89.3% 72.0% 88.3%	▼ ↓ ▼ ↓ ↓ ↓ ↓ ↓	98.6% 93.0% 95.4% 97.6% 11.9% 90.0% Nation 93.7% 71.5% 95.3%	A V V V V V V V V V V V V V V V V V V V
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 OOF Part 1: General 5.1 Overall QOF score 2 2 Patient Experience domain score 5.3 Additional Services domain score 5.4 Overall exception reporting rate	2 National (88.6%) 2 National (93%) 2 National (97.6%) 2 National (97.6%) 2 National (97.6%) 2 National (97.6%) 2 National (93.7%) 2 National (93.	Τορ 50% of those below Top 50% of those below	Bottom 50% of those below Bottom 50% of those below	99.1% 90.1% 95.9% 95.8% 8.5% 89.1% Score 95.7% 53.0% 100.0%	A C B B B A C C A	32 41 20 40 27 33 Rank 14 41 =1	99.1% 91.1% 96.6% 98.2% N/A 91.3% 91.3% 91.3% 91.3%	▼ ▼ ▼ ▼ ■ ■	99.2% 93.1% 94.9% 96.3% 8.8% 89.5% Locali 87.4% 70.5% 88.4%	V V V V V V	98.6% 92.6% 94.6% 96.8% 9.5% 88.5% PCT 89.3% 72.0% 88.3%	▼ ↓ ▼ ↓ ↓ ↓ ↓ ↓	98.6% 93.0% 95.4% 97.6% 11.9% 90.0% Nation 93.7% 71.5% 95.3%	A V V V V V V V V V V V V V V V V V V V
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 OOF Part 1: General 5.1 Overall QOF score 5.2 Patient Experience domain score 5.3 Additional Services domain score 5.4 Overall exception reporting rate Part 2: Clinical Domain	2 National (98.5%) 2 National (95.5%) 2 National (95.4%) 2 National (97.5%) 2 National (90%) 2 National (90%) 2 National (93.7%) 2 National (95.3%) 2 National (55.4%) 2 National	Τορ 50% of those below Β Τορ 50% of those below Τορ 50% of those below Τορ 50% of those below	eatom 50% of those below Bottom 50% of those below Bottom 50	99.1% 90.1% 95.9% 95.8% 8.5% 89.1% S.Core 95.7% 53.0% 100.0% 6.6%	A C A B B B A C C A B	32 41 20 40 27 33 Rank 14 41 =1 22	99.1% 91.1% 96.6% 98.2% N/A 91.3% Previo 95.6% 70.2% 100.0% 6.9%	▼ ▼ ▼ ▼ ■ ■	99.2% 93.1% 94.9% 96.3% 8.8% 89.5% Locali 87.4% 70.5% 88.4% 6.9%	V V V V V V V V V V	98.6% 92.6% 94.6% 95% 88.5% PCT 89.3% 72.0% 88.3% 7.2%	 V A A	98.6% 93.0% 95.4% 97.6% 11.9% 90.0% Nation 93.7% 71.5% 95.3% 5.4%	
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 OOF Part 1: General 5.1 Overall QOF score 5.2 Patient Experience domain score 5.3 Additional Services domain score 5.4 Overall exception reporting rate Part 2: Clinical Domain 5.5 Overall Clinical domain score 2	2 National (98.5%) 2 National (95%) 2 National (95%) 2 National (97.6%) 2 National (97.6%) 2 National (90%) 2 National (90.5%) 2 National (90.5%) 2 National (90.5%) 2 National (90.5%)	Top 50% of those below B Top 50% of those below Dop 50% of those below Top 50% of those below	bettem 50% of those below Bottem 50% of those below	99.1% 90.1% 95.9% 95.8% 8.5% 89.1% 95.7% 53.0% 100.0% 6.6%	A C A B B B B B A C C A B C A	32 41 20 40 27 33 Rank 14 41 =1 22 =1	99.1% 91.1% 96.6% 98.2% N/A 91.3% Previo 95.6% 70.2% 100.0% 6.9%	▼ ▼ ▼ ▼ ■ ■ ■ ■	99.2% 93.1% 94.9% 96.3% 8.8% 89.5% Locali 87.4% 70.5% 88.4% 6.9%	V V V V V V V A V V A V	98.6% 92.6% 94.6% 96.8% 9.5% 88.5% PCT 89.3% 72.0% 88.3% 7.2% 92.1%	V A V A V A V A V A V A V A V A V A V A	98.6% 93.0% 95.4% 97.6% 11.9% 90.0% Nation 93.7% 71.5% 95.3% 5.4%	A V V V V V V V V V V V V V V V V V V V
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with ractice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 OOF Part 1: General 5.1 Overall QOF score 5.2 Patient Experience domain score 5.3 Additional Services domain score 5.4 Overall exception reporting rate Part 2: Clinical Domain 5.5 Overall Clinical domain score 5.6 Asthma	2 National (96.5%) 2 National (95%) 2 National (95%) 2 National (97.6%) 2 National (97.6%) 2 National (97.5%) 2 National (97.5%) 2 National (97.5%) 2 National (96.5%) 2 National (96.4%) 2 National (96.4%) 2 National (96.1%) 2 National (96.7%) 2 National (96.7%) 2 National (96.7%) 2 National (96.7%)	Τορ 50% of those below Β Τορ 50% of those below	Battom 50% of those below Battom 50% of those below	99.1% 90.1% 95.9% 95.9% 8.5% 89.1% 95.7% 95.7% 53.0% 100.0% 100.0% 100.0%	A C A B B B A C C A B A A A	32 41 20 40 27 33 Rank 14 41 21 22 -1 22 -1 -1	99.1% 91.1% 96.6% 98.2% N/A 91.3% Previo 95.6% 70.2% 100.0% 6.9%	▼ ▼ ▼ ▼ ■ ■ ■ ■	99.2% 93.1% 94.9% 96.3% 8.8% 89.5% Locali 87.4% 70.5% 88.4% 6.9% 89.0% 90.4%	V A V	98.6% 92.6% 94.6% 96.8% 9.5% 88.5% PCT 89.3% 72.0% 88.3% 7.2% 92.1% 93.6%	 <	98.6% 93.0% 95.4% 97.6% 11.9% 90.0% Nation 93.7% 71.5% 95.3% 95.3% 95.9% 98.1%	A V A V V A A A A A A A A
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with ractice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 QOF Part 1: General 5.1 Overall QOF score 2 2.2 Patient Experience domain score 5.3 Additional Services domain score 5.4 Overall exception reporting rate Part 2: Clinical Domain 5.5 Overall Clinical domain score 5.6 Asthma 5.7 Chronic Kidney Disease	2 National (98.5%) 2 National (95.5%) 2 National (95.4%) 2 National (97.5%) 2 National (97.5%) 2 National (97.5%) 2 National (97.5%) 2 National (95.7%) 2 National (95.5%) 2 National (95.9%) 2 National (96.1%) 2 National (96.1%) 2 National (96.1%) 2 National (96.1%) 2 National (96.1%)	Τορ 50% of those below Β Τορ 50% of those below	elation 50% of those below Bottom 50% of those below	99.1% 90.1% 95.9% 95.9% 85.9% 89.1% 99.1% 95.7% 53.0% 100.0% 6.6% 100.0% 100.0%	A C A B B B A A C A B A A A A A	32 41 20 40 27 33 Rank 14 41 21 22 =1 =1 =1 =1 =1 =1	99.1% 91.1% 96.6% 98.2% N/A 91.3% Previo 95.6% 70.2% 100.0% 100.0% 100.0%	▼ ▼ ▼ ▼ ■ ■ ■ ■ ■ ■	99.2% 93.1% 94.9% 96.3% 8.8% 89.5% 89.5% 89.5% 87.4% 87.4% 89.5% 88.4% 6.9% 88.4% 90.4% 88.5%	V V V V V V V V V V V V V A V A V A A A A A A A	98.6% 92.6% 94.6% 96.8% 95.5% 88.5% 92.0% 92.1% 92.0%		98.6% 93.0% 95.4% 97.6% 90.0% 90.0% 93.7% 93.7% 93.7% 95.3% 95.3% 95.9% 98.1%	A Y Y Y A A A A A A A A
4.2 Helpfulness of reception staff 4.3 Experience with doctor 4.4 Experience with practice nurse 4.5 Patients told they have a care plan 4.6 Overall satisfaction with care 1 5 QOF Part 1: General 5.1 Overall QOF score 5.2 Patient Experience domain score 5.3 Additional Services domain score 5.4 Overall exception reporting rate Part 2: Clinical Domain 5.5 Overall Clinical domain score 5.6 Asthma 5.7 Chronic Kidney Disease 5.8 COPD	2 National (96.5%) 2 National (95.5%) 2 National (95.4%) 2 National (97.6%) 2 National (90%) 2 National (90%) 2 National (15.5%) 2 National (15.5%) 2 National (5.4%) 2 National (5.4%) 2 National (96.9%) 2 National (96.9%)	Τορ 50% of those below Β Τορ 50% of those below Β Τορ 50% of those below Τορ 50% of those below	Bottom 50% of those below Bottom Bottom Bo	99.1% 90.1% 95.9% 95.9% 85.9% 85.9% 88.1% 88.1% 88.1% 95.7% 53.0% 100.0% 100.0% 100.0% 100.0%	A C A B B B and A C A B B C A A A A A A	32 41 20 40 27 33 Rank 14 41 22 =1 =1 =1 =1 =1 =1 =1	99.1% 91.1% 91.1% 96.6% 98.2% N/A 91.3% Previo 95.6% 70.2% 100.0% 100.0% 100.0%	▼ ▼ ▼ ▼ ■ ■ ■ ■ ■ ■ ■ ■ ■ ■	99.2% 94.9% 94.9% 96.3% 8.8% 89.5% 89.5% 88.4% 89.0% 90.4% 88.5% 88.0%	 T T T T T T A T A A A A A A 	98.6% 92.6% 94.6% 96.8% 9.5% 88.5% PCT 89.3% 88.3% 72.0% 88.3% 92.0% 87.8%		98.6% 93.0% 95.4% 97.6% 91.1.9% 90.0% 90.0% 93.7% 95.3% 95.9% 95.8%	A V V V V V V V V V V V V V V V V V V V

GP Scorecard 2010/11, [Practice Name]

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Overall Band: B (78 out of 114, 68.4	4%)									[Locali	ty]	[Code]
5.11 Diabetes		≥ National (95.2%)	Top 50% of those below	Bottom 50% of those below	100.0%	А	=1	100.0%	=	90.1%		93.2%		95.2%	
5.12 Hypertension		≥ National (98.9%)	Top 50% of those below	Bottom 50% of those below	100.0%	А	=1	100.0%	=	96.2%		96.8%		98.9%	
5.13 Learning Disabilities		≥ National (98.6%)	Top 50% of those below	Bottom 50% of those below	100.0%	А	=1	100.0%	=	93.8%		98.0%		98.6%	
5.14 Mental Health		≥ National (94.5%)	Top 50% of those below	Bottom 50% of those below	100.0%	А	=1	100.0%	=	86.5%		89.4%		94.5%	
5.15 Obesity		≥ National (100%)	Top 50% of those below	Bottom 50% of those below	100.0%	A	=1	100.0%	=	100.0%	=	100.0%	=	100.0%	
5.16 Palliative Care		≥ National (89.3%)	Top 50% of those below	Bottom 50% of those below	100.0%	A	=1	100.0%	=	75.0%		83.7%		89.3%	
5.17 Smoking		≥ National (99%)	Top 50% of those below	Bottom 50% of those below	100.0%	A	=1	100.0%	=	93.6%		96.1%		99.0%	
Part 3: Organisational Domain															
5.18 Overall Organisational domain score	2	≥ National (99%)	Top 50% of those below	Bottom 50% of those below	100.0%	А	=1	100.0%	=	93.6%		96.1%			
5.19 Records and Information		≥ National (95.8%)	Top 50% of those below	Bottom 50% of those below	100.0%	A	=1	100.0%	=	92.4%		87.7%			
5.20 Information for Patients		≥ National	Top 50% of those below	Bottom 50% of those below	100.0%	A	=1	100.0%	=	95.8%		93.9%			
5.21 Education and Training		(98.6%) ≥ National	Top 50% of	Bottom 50% of those below	100.0%	А	=1	100.0%	=	83.0%		84.8%			
Ŭ.	-	(95.9%) ≥ National	those below Top 50% of	those below Bottom 50% of											
5.22 Practice Management		(97.9%) ≥ National	those below Top 50% of	those below Bottom 50% of	100.0%	A	=1	100.0%	=	84.0%	•	89.4%	•		
5.23 Medicines Management		(97.2%)	those below	those below	100.0%	A	=1	100.0%	=	89.4%	•	88.4%	•		
6 Public Health			В	С	0	Band	Daula	Description		1	ta	PCT		N = 4 = -	
Cervical screening (National Screening		A	В	L	Score	Band	Rank	Previo	us	Locali	ty	PUI		Natior	ai
6.1 Programme)		≥ 80%	75% to 80%	< 75%	81.8%	Α	5	80.8%		74.5%	•	75.8%	•	N/A	
6.2 Cervical screening (QOF CS1)		≥ 80%	75% to 80%	< 75%	82.9%	А	23	83.1%	•	83.6%	•	83.0%	۲	N/A	
6.3 Childhood imms: DTaP/IPV/Hib 1 yr olds	1	≥ 95%	≥ PCT (91.6%)	< PCT (91.6%)	87.9%	с	=38	N/A		89.5%	•	91.6%	۲	N/A	
6.4 Childhood imms: MMR for 2 yr olds (1st dose)	1	≥ 90%	≥ PCT (86.5%)	< PCT (86.5%)	85.9%	с	31	83.9%		85.4%		86.5%	▼	N/A	
6.5 Childhood imms: MMR for 5 yr olds (2nd dose)	1	≥ 90%	≥ PCT (77.2%)	< PCT (77.2%)	82.2%	в	19	N/A		77.7%		77.2%		N/A	
6.6 Childhood imms: pre-school booster for 5 yr olds	1	≥ 90%	≥ PCT (80.6%)	< PCT (80.6%)	87.1%	в	17	72.0%		81.5%		80.6%		N/A	
6.7 Flu imms, 65+		≥ 70%	≥ PCT (68.1%)	< PCT (68.1%)	73.2%	А	12	76.8%	•	68.0%		68.1%		72.4%	
6.8 Pneumococcal imms, 65+		≥ 80%	≥ PCT (69.8%)	< PCT (69.8%)	77.0%	в	11	47.0%		71.2%		69.8%		N/A	
6.9 Smoking status recording (QOF Records 23)		Top quartile (≥ 84.5%)	Middle quartiles	Bottom quartile (< 75.9%)	90.8%	А	4	90.5%		82.2%		80.9%		89.4%	
6.10 Smoking status recording (Omnibus)	1	≥ 90%	70% to 90%	< 70%	76.2%	в	5	72.5%		67.2%		66.3%		N/A	
									_					N/A	
6.11 Hypertension management	1	≥ 75%	70% to 75%	< 70%	73.3%	в	24	74.7%	▼	72.1%		71.7%			
6.11 Hypertension management 6.12 Chlamydia screening, 15-24 yr olds	1	≥ 75% ≥ 50%	70% to 75% 25% to 50%	< 70% < 25%	73.3% 2.5%	B C	24 25	74.7% N/A	•	72.1% 5.3%	•	71.7% 4.3%	•	N/A	
6.12 Chlamydia screening, 15-24 yr olds	1								•						
	1										•				al
6.12 Chlamydia screening, 15-24 yr olds	1	≥ 50%	25% to 50%	< 25%	2.5%	С	25	N/A		5.3%	•	4.3%		N/A	nal
6.12 Chlamydia screening, 15-24 yr olds 7 Prescribing	1	≥ 50%	25% to 50%	< 25%	2.5% Score	C Band	25 Rank	NA	us	5.3% Locali	•	4.3% PCT	•	N/A Natior	al
6.12 Chlamydia screening, 15-24 yr olds 7 Prescribing 7.1 Renin-angiotensins		≥ 50% A ≥ 74%	25% to 50%	< 25%	2.5% Score 70.3%	C Band C	25 Rank 30	N/A Previo 60.8%	us	5.3% Locali 70.6%	▼ ty ▼	4.3% PCT 70.7%	▼ ▼	N/A Nation	nal
Chlamydia screening, 15-24 yr olds Prescribing 7.1 Renin-angiotensins 7.2 High risk antibiotics		≥ 50% A ≥ 74% ≤ 25%	25% to 50%	< 25%	2.5% Score 70.3% 16.7%	C Band C A	25 Rank 30 16	N/A Previo 60.8% 18.8%	us A	5.3% Locali 70.6% 19.7%	ty T	4.3% PCT 70.7% 19.8%	▼ ▼ ▼	N/A Nation N/A N/A	aal

1 Indicators to which the PCT is held to account; mostly Vital Signs, but also 6.10, for which we submit data via the Omnibus return 2 These indicators do not count towards a practice's overall or banding